

Date: Thursday, 23rd February 2023
Our Ref: MB/CM FOI 5588

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Re: Freedom of Information Request FOI 5588

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 13th February 2023.

Your request was as follows:

I am currently undertaking some research into how often post occupancy evaluations take place following completion of a capital project within the NHS. Whilst the planning of post occupancy evaluations is a part of the five case model for developing public sector business cases, RIBA Plan of work stage 7 and is integral to P23 contracts, it does not appear that many post occupancy evaluations are actually undertaken, or published. I am trying to understand if NHS Trusts do undertake post occupancy evaluations but don't publish the outcome, or the reasons preventing them from undertaking post occupancy evaluation. I would very much appreciate it if you could please answer the following questions related to this subject:

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?
2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?
3. If no, what were the reasons for not carrying out a POE?
4. If a POE was carried out did the Trust find the results of this beneficial?
5. If a POE was carried out were the results published and/or shared within the wider NHS?
6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years? Yes
2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion? No
3. If no, what were the reasons for not carrying out a POE? None
4. If a POE was carried out did the Trust find the results of this beneficial? N/A
5. If a POE was carried out were the results published and/or shared within the wider NHS? N/A
6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about - POE Head of Estates/Service Improvement and Transformation Team - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address below or alternatively email wcf.enquiries@nhs.net asking for your correspondence to be forwarded on.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of



Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5588 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information